



European
Commission

Top security tips for **truck drivers**



Secure your vehicle and cargo according to the company security policies and instructions



Do not communicate route or load details publicly across social media or to persons unknown to you



Conduct visual checks around the truck, before departure and upon arrival



Do not change your delivery address without approval from the back office



Avoid high risk routes ahead of every journey



Use only pre-approved, well-lit parking sites



Never carry goods for anyone else, other than the authorised load



Keep doors locked, windows closed and all vehicle security devices activated



Communicate revised journey plans or changing situations with the back office



Keep your mobile phone fully charged, with important phone numbers stored in it

1. General security

- Follow the instructions presented on the cover and back pages of this leaflet
- Remember that laws and company specific instructions may override the advice presented here

2. Preparation

- Obtain all available security instructions from your company
- Ensure that all security related devices and features in your truck function properly
- Plan your route, stopovers and overnight parking
- Agree exact delivery/pick up times, locations and contact details in advance
- Pre-book a space at a secure parking site
- Ensure that you adhere to your company or customer agreed No-Stop-Zones
- Avoid high-risk routes or routes where you need to drive slowly or make many stops

3. Pick-up

- Secure the cabin and remove the keys from the ignition
- Oversee loading to ensure that cargo is not missing or damaged
- Check padlocks, seals, TIR cords and canvas for damage
- Check that your navigation system finds the correct delivery address

4. Driving

- Keep all doors locked and windows closed
- Keep a reasonable distance from vehicles in front of you so that you have the ability to manoeuvre the truck quickly if needed
- Be aware of vehicles behind you, either following or too close
- Do not pick-up passengers unknown to you

5. Stopovers

- Stop only at secure locations
- When stopping outside a secure parking area, keep the break short
- When you exit the cabin, close windows, lock doors, activate security devices, and always take the keys with you
- When you return to your truck, look for any signs of damage tampering or unauthorised entry

6. Control zones

- If you have to wait for border formalities outside of the control zone, go to the nearest secure parking place
- If your trailer or container is resealed, document the new seal number and communicate it to your back office

7. Forced stops

- If stopped by police officers, only open cabin window after officers have showed their badges
- If you have any doubt concerning the authenticity of officers or any vehicle attempting to stop you, stay in your cabin with the engine running and request to be escorted to the nearest police station
- If the officers take you to a police station, activate security devices and ensure that your truck and cargo is guarded while you are away

8. Change in journey plan

- Query and confirm with the back office any requests to change the delivery address
- If you get lost, keep calm and try to determine your location yourself

9. Crime suspicion or incident

- If someone is stealing from your truck, lock the doors, start the engine, switch on the lights, and sound the horn to attract attention
- If you believe you are being hijacked, try to keep your truck moving
- If confronted by thieves or stowaways, stay calm and avoid engaging with them, while not provoking confrontation; do not threaten or mistreat stowaways
- Report crime incidents to the back office and the police as soon as possible with as much detail as you can remember/record

10. Delivery

- Deliver only to the consignee and delivery address written in transportation documents
- Contact consignee in advance if you need to change delivery time
- Hand over transportation documents to the authorised recipient only
- Monitor unloading operations personally if possible
- If the delivery warehouse cannot take delivery on arrival, drive to a secure location



Keep your truck keys secure and always with you



Share experiences on security incidents with driver colleagues



Keep your ID cards and wallet secure and out of sight



Do not leave freight documents visible in your truck / cabin



Do not stop or give lifts to any unauthorised persons



Stay vigilant at all times, as you are well placed to recognise potential illegal activities



At all times, comply with local laws and regulations, including transport safety and personal safety



Inform the authorities and the management of any security incidents immediately



Be aware that thieves might be breaking into your truck while moving



At all times, stay safe and secure, while avoiding being provoked into confrontations



Be aware of the risk of attempts to deceive you, such as bogus police and staged accidents, and the risk of fake documents and bogus warehouse workers



Attend security training sessions, when available